

## **STORE POLICIES**

### **STATIONERY PRODUCTS:**

The Art of Creativity Studio offers all of our Stationery as digital/downloadable products online or we can mail the Stationery (paper products) via the SA Post Office. Please state your preference in a note to us.

In addition, all cards have the option to be purchased or downloaded as postcards. Please specify should you prefer postcards, otherwise you will receive the product as a card.

Remember, that *you* are purchasing a *DIGITAL* file, not a *PHYSICAL* product, unless you state otherwise.

Your files will be sent as a high quality printable pdf with instructions to the email address you have provided, once payment has been confirmed.

You are welcome to print as many stationery products as you need for *PERSONAL USE ONLY* on your home printer or from a professional print shop.

You *MAY NOT* copy, share, sell or distribute (Commercial Use) the digital files or finished products unless written permission is granted.

Buying the digital files does not transfer copyright.

Copyright remains the property of The Art of Creativity Studio.

Colours on your screen may vary slightly from the product itself depending on your printer and paper quality.

Due to the nature of the Digital product there are NO refunds or returns.

*Should any of our Store Policies be unclear, please feel free to email us to clarify.*

### **M + S DESIGNS:**

M + S Designs is a division of The Art of Creativity Studio, specialising in handcrafted Bespoke Lifestyle Décor mostly from reclaimed wood or sustainable wood sources.

Our products are **Bespoke**, which means they can be custom-made and personalised to suit your needs.

*Your Ideas - Our Creations - 100% Handmade:* Talk to us about your designs and together we will conceptualise them to suit your budget.

Be it Décor for your Dining Area, Lighting for your Living Room, Comfort Features for your Bedroom or even Accessories for your Braai/Bar Area not to mention Convenience Items for your Picnics, we have the solution.

For returns, refunds or exchanges on M + S Design products, please contact us within 7 working days of receiving your item to enable us to assess your request.